

Coronavirus Contact Info

1 message

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Coronavirus Contact Info

Friend–

During these uncertain times, the most important resource you can have is information. I wanted to share with you these ways to get information from key government agencies as each addresses the COVID-19 outbreak.

Further information about how to contact government agencies and get questions answered during this time can be found below:

VDH: The Virginia Department of Health is one of the key front-line operators in the Commonwealth that is responding to the outbreak of COVID-19. If you believe that you or a loved one may have COVID-19, it is important to contact your local health department using this website from the VDH: <http://www.vdh.virginia.gov/health-department-locator/> Additionally, VDH has great resources and support on their website here: <http://www.vdh.virginia.gov/coronavirus/resources-and-support/>

FDA: FDA's hotline (1-888-INFO-FDA) is available 24 hours a day for labs to call regarding difficulties obtaining supplies for collecting patient samples for COVID-19 testing, including swabs, media needed for transport, and conservation of the samples. We also encourage labs to reach out at CDRH-EUA-Templates@fda.hhs.gov with any questions related to diagnostic development. You may also be interested in our COVID-19 [Frequently Asked Questions](#) page, which contains information on vaccines, diagnostic tests, drugs, medical devices, food and other products FDA regulates.

Department of Education: The Department of Education's Federal Student Aid customer care line remains open at 800-4-FED-AID. Additionally, questions on which the Department can be helpful should be directed to COVID-19@ed.gov.

CDC: The Centers for Disease Control and Prevention can be reached at 800-CDC-INFO (800-232-4636). This is a hotline for the public with questions about anything related to the CDC, so feel free to share this number with constituents. Information is also available on the [CDC INFO](#) website.

DoD: The Department of Defense offers resources for constituents to take action and stay informed about COVID-19. You can sign up for email updates and check this page regularly for the latest information. The COVID-19 pandemic and our national response continues to evolve by the minute. If you have any

questions, please visit <https://www.tricare.mil/coronavirus>.

U.S. Army: The U.S. Army has established a COVID-19 Information Hotline at 1-800-984-8523.

CBP: The U.S. Customs and Border Protection Info Center offers a general information line at (877)227-5511. Please note that this line is not COVID-19 specific.

OSHA: The Occupational Safety and Health Administration has published guidance on preparing workplaces for COVID-19 [here](#). Contacts for Regional OSHA Offices is available, and OSHA can be reached at 1-800-321-OSHA.

I will continue to keep you updated regularly through emails, social media posts, and telephone town halls as this outbreak and the response to it continues to develop.

As always, I encourage you to share this information with your family, friends, and neighbors and encourage them to sign up for my updates so they never miss a piece of breaking information.

Sincerely,

Rob



"To keep up to date with my thoughts on the issues you care most about, sign up [here](#)."

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